



Better Business Bureau®

# Trusted Scout

Better Business Bureau® Military Line® Consumer News and Alerts



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## WHO WE SERVE



### **Military Family Appreciation Month**

The BBB Institute for Marketplace Trust would like to express our gratitude to the men and women of our armed forces and their families. Thank you for your service and all that you do for our country.

### MILITARY FRAUD & SCAMS

### MILITARY & VETERAN FINANCES

#### **Consumer Protection: Military Members May Be Targets of Scams, but Have Lots of Places to Turn**

*By Military Saves*

Because of their steady income, their highly mobile lifestyle, and the fact that they are held to higher standards of debt repayment under the Uniform Code of Military Justice, servicemembers can fall prey to a variety of scams including identity theft, telemarketing and phishing (which is when crooks attempt to get personal information from you that they can then use to defraud you). Scammers often take advantage of those who are financially vulnerable and lacking in financial education.

[Read More](#)

#### **Discounts for Military Family Appreciation Month**

*By Military.com*

Businesses are appreciative of all that the military does. That's why they offer discounts to the military and their families throughout the month of November, which is designated as Military Family Appreciation Month.

[Read More](#)

## Military Families Targeted in Emergency Scam

By Better Business Bureau

This Veterans Day, most people are honoring the military members who served this country. Unfortunately, some unscrupulous scammers are doing just the opposite. BBB Scam Tracker is seeing reports of an emergency scam (sometimes called the "grandparents scam") that targets military families.

[Read More](#)

## VETERANS CORNER

### A Veteran's Advice on Transitioning to Corporate Life

By Military.com (presented by Wells Fargo)

Brian Poole gained experience in the U.S. Army in operations management, logistics and human resources--skills, he later realized, would be valued in a civilian career. Brian now works at Wells Fargo overseeing personal, administrative, military, and FMLA leave. He offers these tips for other veterans transitioning to the corporate world:

[Read More](#)

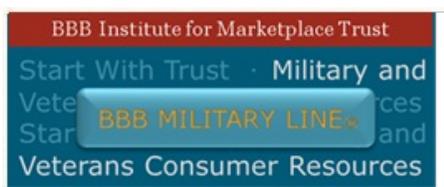
## BBB INSTITUTE SPOTLIGHT



## Happy Birthday to the U.S. Marine Corps!

The BBB Institute would like to wish the U.S. Marine Corps a very Happy 242nd Birthday. Thank you for your many years of service!

## RESOURCES



## Military Family Appreciation Month Activities: U.S. Army

By Army OneSource

Military Family Appreciation Month is a time to honor the sacrifices of our military families. Army families of Active, Guard, Reserve, survivors, veterans, and retirees are giving back in a time of need and sustain and support the Soldiers who defend our Nation. Army Families are Total Army Strong.

[Read More](#)

### 8 Budgeting Tips for Military Families

By Military.com

From credit card debt to frequent moves, military families face unique financial challenges. Here are tips that will help your family save and budget for your daily life and your long-term goals. By tracking your spending and creating habits to contribute towards retirement, you'll be prepared to budget like an expert and save like a boss.

[Read More](#)

### Complaints Show Military Families and Non-Military Families Have Different Experiences in the Financial Marketplace

By Consumer Financial Protection Bureau

Since 2011, the CFPB has handled over 91,000 complaints from servicemembers, veterans, and their families. This is an average of over 15,000 complaints each year. Our 50 state snapshot of Servicemember complaints provides a national overview of those complaints, as well as snapshot of complaints from all 50 states, the District of Columbia, and the U.S. territories, commonwealths, and freely associated states.

[Read More](#)

## BOOTS ON THE GROUND

Hello out there in BBB Land! BBB Institute is still working on rebooting Trusted Scout to better serve our readers. We invite you to submit a guest blog, article, photographs or topics you wish to see. Stay tuned for our upcoming survey. We want

BBB Trusted Scout is back! For more information on how BBB and BBB Services assist our Military and Veterans Community, go to [BBB Military Line](#).

your feedback! To submit your ideas, name suggestions, or a guest blog entry contact Shawna Artis at [sartis@council.bbb.org](mailto:sartis@council.bbb.org).

Like what you see in this newsletter? Have any feedback? [Please get in touch with us!](#)

Stay on the lookout for an upcoming Trusted Scout survey!



[BBB Military and Veterans Initiative](#)

brings BBB consumer education and services to military personnel (including Reservists and National Guard), retirees, veterans, DoD civilians, and their families.