National Consumer Protection Week: Protecting You & Your Loved Ones

2018 BBB Scam Tracker Risk Report

DOWNLOAD AT BBB.org/RiskReport

Employment Scams Were the Riskiest Scams in 2018

BY BBB INSTITUTE


Read More

<table>
<thead>
<tr>
<th>Median $ Loss</th>
<th>% Susceptibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Military $200</td>
<td>Military 30.0%</td>
</tr>
<tr>
<td>Non-Military $150</td>
<td>Non-Military 29.5%</td>
</tr>
</tbody>
</table>

Military Consumers Lose 33% More to Scammers

BY BBB INSTITUTE

According to the recently published *2018 BBB Scam Tracker Risk Report*, military consumers lose significantly more money to scammers than non-military consumers. When exposed to a scam, military consumers lost money at about the same rate (30.0% compared with 29.5%). When they do fall victim, however, the losses are greater at $200 vs. $150—a 33% difference.
MFAN Research: Privatized Military Housing Survey

Executive Summary

BY MILITARY FAMILY ADVISORY NETWORK

After hearing from military families about issues with privatized military housing last October, MFAN began researching the extent of the problem and launched a questionnaire three months later to gain a better understanding of the issue. This executive summary provides a high-level overview of the initial findings from the questionnaire.

Data Provides First Industry-wide Look at Mortgages to Servicemembers

BY CONSUMER FINANCIAL PROTECTION BUREAU

On March 1, the Consumer Financial Protection Bureau released the latest quarterly consumer credit trends report, which focused this quarter on mortgages made to first-time homebuying servicemembers.

Fall in Love - Go to Jail: BBB Report on Money Mules

BY BETTER BUSINESS BUREAU

In the past 36 months, BBB received 636 Scam Tracker reports related to romance fraud. In addition, BBB received nearly 7,500 complaints against online dating services, in which some of the complainants alluded to fraudulent activities.

BBB Tip: What Did We Learn from the Fyre Festival?

BY BETTER BUSINESS BUREAU

With spring break coming up and summer festivals in the planning stages, now is the time to be especially aware of social media posts and online ads offering great deals on tickets to summer festivals. Before you buy, do a little research.
The Top Frauds of 2018
BY PAUL WITT, FEDERAL TRADE COMMISSION
Every year, millions of you tell us – and our partners – about the frauds you spotted. Last year, we heard from 3 million of you, and here’s some of what we learned from your reports.

How to Protect Seniors From Financial Abuse
BY LT. COL. SHANE OSTRUM, USAF (RET), CFP; MOAA
Seniors and their loved ones should have a plan to deal with potential financial abuse or cognitive impairments. Financial advisors are in a position to notice when a client's financial actions turn questionable. Once an issue surfaces, what to do and how to do it is a sensitive situation.

BBB RESOURCES
Warn others about a business or offer that sounds like an illegal scheme or fraud in our crowd-sourced tool, BBB Scam Tracker.

Report a Scam

Feel like a business has treated you unethically or did not deliver on what was promised? We will help you work through a disagreement with a business.

File a Complaint

Brought to you by BBB Institute for Marketplace Trust
BBB Military and Veterans Initiative
We help military service members, veterans and their families protect their assets, plan for the future, and prosper in a trusted marketplace. BBB.org/Military