New BBB research report spotlights risk of online scams

BY BBB INSTITUTE FOR MARKETPLACE TRUST

A new BBB research report takes a closer look at online purchase scams and the risk they pose to consumers. Active-duty military and military spouses were more likely to report losing money to online purchase scams than non-military consumers. More concerning is that the median dollar loss for all military consumers (active duty, military spouses, and veterans) is higher than non-military consumers.

Resources for National Veterans & Military Families Month

BY MILITARY ONESOURCE
November is National Veterans & Military Families Month. Military OneSource offers a page of resources and events for service members, military families, and transitioning veterans.

Have a question about your VA benefits? Try the new 'Ask VA' web portal

BY MILITARY OFFICERS ASSOCIATION OF AMERICA

The VA launched its "Ask VA" web portal in October, offering a single online location for beneficiaries to ask questions and offer suggestions to the department. VA beneficiaries who log in before accessing Ask VA can track answers to their previous questions, ask follow-up questions or provide additional details to earlier requests, and have some of their information filled in automatically for some types of questions.

BBB Tip: Receive a text with a surprise offer? Don't click that link!

BY BETTER BUSINESS BUREAU

BBB Tip: 4 tips on buying a home security system - and 4 red flags to avoid

BY BETTER BUSINESS BUREAU

BBB has received several complaints from consumers about less-than-ethical
Everyone loves a deal – including scammers. Con artists often offer too-good-to-be-true discounts in the hope that price-conscious consumers will jump on these “deals” without doing their research. Recently, BBB Scam Tracker has seen numerous reports of scammers impersonating well-known companies and offering discounts, some of which are COVID-19 themed.

companies attempting to get them to switch their alarm service. This is often done by a door-to-door salesman claiming to be the consumer’s current provider and offering an “upgrade” or by saying their current alarm service is out of business or was sold to the door-to-door salesperson’s business.

Know your Former Spouse Benefits

BY MILITARY OFFICERS ASSOCIATION OF AMERICA

A variety of benefits are available to former spouses of service members: TRICARE; access to exchanges, bases, and MWR facilities; retired pay; Survivor Benefit Plan (SBP) pay; and Social Security. Here’s what you need to know about qualifications for these benefits.
BBB Tip: Is your child struggling in school? BBB has tips on hiring a tutor

BY BETTER BUSINESS BUREAU

Hiring a tutor for your child is a great way to help them with a subject in which they struggle, ensure that they’re staying on top of their curriculum, or prepare them for an assessment. When looking for a tutor, however, it can be difficult to know where to start. There are many different options out there: from frequency and subject matter to types of tutoring businesses. BBB offers some tips to help find the best option for your child.

Read more

BBB RESOURCES

Learn more about additional organizations and partners that can help you achieve your goals.

Learn more

BBB Military and Veterans Initiative

We help military service members, veterans and their families protect their assets, plan for the future, and prosper in a trusted marketplace. BBB.org/Military